

How to Dispute Unauthorized Domestika Charges

In addition to these checklist items, it might be helpful to include the [Better Business Bureau's profile on Domestika](#) which has a failing grade. It shows they are no longer a reputable business.

STEP 1 — Frame the Dispute Correctly (Most Important)

- ☐ Do **not** select “buyer’s remorse” or “forgot to cancel”
- ☐ Avoid “unauthorized transaction” unless advised by a supervisor

Instead, select one or more:

- ☐ Billing agreement abuse (Billing Issues for PayPal)
- ☐ Charge not consistent with agreed terms
- ☐ Recurring charge after cancellation or blocked cancellation

Include this sentence verbatim if possible:

“I am not disputing that I once had an account. I am disputing that this charge was authorized in this form, amount, timing, or currency.”

That clearly shows the charge is the problem and they will need to actually look at your evidence.

STEP 2 — Gather Evidence That Forces Manual Review

- ☐ Screenshot of the charge (date, amount, currency)
 - ☐ Proof of paid subscription period (if applicable)
 - ☐ Screenshots showing:
 - ☐ No clear cancellation option
 - ☐ Broken or looping cancellation flow
 - ☐ Forced account creation to cancel
 - ☐ Examples of other users reporting similar charges (pattern evidence of a widespread issue)
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STEP 3 — Prove Authorization Could Not Be Revoked

- ☐ Screenshot showing no clear way to cancel the billing agreement
- ☐ Error messages, dead links, automated-only support replies or charges after supposed cancellation

Use this phrase:

“Authorization could not be revoked using reasonable consumer steps.”

STEP 4 — Separate PayPal’s Role From the Merchant

- ☐ State clearly:

“PayPal facilitated the transaction but did not provide a functional way to revoke merchant authorization once billing issues arose.”
 - ☐ Keep PayPal dispute **and** bank/card dispute open if permitted
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STEP 5 — Escalate Past First-Tier Support

- ☐ Request supervisor or back-office review
- ☐ Ask for **manual review**, not automated subscription handling

Say:

“This dispute cannot be resolved under standard subscription policy due to abnormal billing behaviour.”

STEP 6 — Use Your Bank or Card Issuer Strategically

- ☐ File a chargeback for **recurring transaction misuse**
 - ☐ Explain:
 - ☐ Cancellation was blocked
 - ☐ Billing inconsistent with advertised terms
 - ☐ PayPal failed to intervene
 - ☐ Request a **merchant block** to prevent future charges
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STEP 7 — Document Escalation (Even If You Never Use It)

- ☐ Save screenshots, emails, timestamps
- ☐ Note all attempted contact dates
- ☐ Calmly state:

“I am documenting this issue for potential consumer protection review if unresolved.”

Common Mistakes to Avoid

- ✗ “I don’t remember authorizing this”
 - ✗ Emotional or moral arguments
 - ✗ Letting PayPal choose the dispute category for you
 - ✗ Assuming merchant silence proves your case
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Core Principle

The issue is not whether you ever joined Domestika.

The issue is whether you consented to this charge, in this form, at this time — and whether you had a real way to stop it.

This checklist is informational and reflects common dispute-resolution practices used by PayPal, banks, and card issuers.